



# ACORNS TO OAKS



## FAQs

### **1. How do I apply for my child to attend Acorns to Oaks?**

- Pop into Oak Hill Academy Reception and pick up an application form from the office or download the form at [www.oakhill-aspirations.org](http://www.oakhill-aspirations.org).

### **2. What are the charges for Acorns to Oaks?**

- Breakfast Club – Runs from 7:15 till 8:45 for a cost of £4
- After School Club – Runs from 3:15 till 6pm (With a Hot Meal served at 5pm) for a cost of £8

### **3. Does Acorns to Oaks accept childcare vouchers?**

- Yes we do. Once you are member of the club, you'll need to email [acorns2oaks@oakhill-aspirations.org](mailto:acorns2oaks@oakhill-aspirations.org) to confirm your childcare provider and in response you will received the reference number for your childcare provider.

### **4. What activities are there for my child to do when attending Acorns to Oaks?**

- Premier Sport will offer a range of sporting activities for all ages in attendance. If your child does not want to take part in a sporting activity, we also offer arts&crafts for indoors as well as fun and games and we also have a reading corner for your child to just relax and read their school book.

### **5. What food is provided at Acorns to Oaks?**

- In the mornings, we have a range of breakfast for the kids to choose from. We have a wide range of cereal, toast, croissants, and crumpets and provide juice for a refreshing start to the day.
- After school club has a 3 week continuous menu which is available on our website. To know what week it is or any other queries then please contact us and we will be happy to assist.

### **6. How far in advance do I need to book my child onto the club?**

- We do require a 24 hour notice period so we can plan on what to do with the amount of attendees. If there is an emergency and you need to book then please contact [acorns2oaks@oakhill-aspirations.org](mailto:acorns2oaks@oakhill-aspirations.org) and we will be happy to make arrangements.

### **7. What happens if I need to cancel a booking?**

- If you have emailed [acorns2oaks@oakhill-aspirations.org](mailto:acorns2oaks@oakhill-aspirations.org) and have informed us the reason why, then we can cancel that booking and we can move it to another day of your choice or we can offer you a refund. If you haven't contacted us before 6pm on the day of the booking then you will still be charged for this booking.

### **8. What happens if I am running late beyond 6pm?**

- If you have contacted us before 6pm to say why you are running late then we will give you a warning for being late but if there was a reoccurrence of being late picking up then this will result in a late fee which is explained in our policy on our website.