



# ACORNS TO OAKS



## FAQs

### **1. How do I apply for my child to attend Acorns to Oaks?**

- Pop into Oak Hill Academy Reception and pick up an application form from the office or download the form at [www.oakhill-aspirations.org](http://www.oakhill-aspirations.org).

### **2. What are the charges for Acorns to Oaks?**

- Breakfast Club – Runs from 7:15 until 8:45 for a cost of £5
- After School Club – Runs from 3:15 until 6pm (With a Hot Meal served at 5pm) for a cost of £10
- Please see our Charging Policy for alternative situations for charging

### **3. Does Acorns to Oaks accept childcare vouchers?**

- Yes we do. Once you are member of the club, you'll need to email [acorns2oaks@oakhill-aspirations.org](mailto:acorns2oaks@oakhill-aspirations.org) to confirm your childcare provider and in response you will receive the reference number for your childcare provider
- We also accept payments via the Tax Free Childcare service (TFC)

### **4. What activities are there for my child to do when attending Acorns to Oaks?**

- Premier Sport will offer a range of sporting activities for all ages in attendance. If your child does not want to take part in a sporting activity, we have lots of other zones for your child to carry out an activity in such as arts & crafts, games, role play, creative zones, building zones and we also have a reading corner for your child to just relax and read.

### **5. How far in advance do I need to book my child onto the club?**

- We do require a 24 hour notice period so we can plan on what to do with the amount of attendees. If there is an emergency and you need to book then please contact [acorns2oaks@oakhill-aspirations.org](mailto:acorns2oaks@oakhill-aspirations.org) and we will be happy to make arrangements.

### **6. What happens if I need to cancel a booking?**

- If you have emailed [acorns2oaks@oakhill-aspirations.org](mailto:acorns2oaks@oakhill-aspirations.org) and have informed us of the reason why with 24 hours' notice, then we can cancel that booking or move it to another day of your choice. If you haven't contacted us with sufficient notice, then you will still be charged for this booking.

### **7. What happens if I am late beyond 6pm?**

- We ask all parents to contact us as soon as they are aware that they are going to be late. We understand that on occasions there will be situations out of your control which prevents you from being on time. If you are late collecting our Acorns to Oaks Charging Policy will be enforced unless there was a mitigating circumstance beyond your control.

**8. What food is provided at Acorns to Oaks?**

- In the mornings, we have a range of breakfast for the kids to choose from. We have a wide range of cereal, toast, croissants, and crumpets and provide juice for a refreshing start to the day.
- After school club has a 3-week continuous menu which is available on our website. To know what week it is or any other queries then please contact us and we will be happy to assist.